Colchester Institute

Customer Challenges:

- Assistance with service recovery and rebuild process for the College's virtual environments after a Ransomware incident
- Build-in additional hardening features as recommended by the security teams

Outcomes:

- Core VMware environment re-established within 48-hours
- 100% data recovery from Ransomware within 10 days
- Zero data loss and £0 paid in ransom
- Colchester enter into multi-year agreement for ongoing Helpdesk, health-check and consultancy services with SAXIS across multi technology vendors

Customer Benefits

- Single point of contact for all phases of the recovery works

- Systems restored quickly from NetApp and Rubrik solutions

- Ongoing access to SAXIS experts through our new Helpdesk agreement